



Basic guidelines on RouterOS  
configuration and debugging

Korea, Seoul

June 2017

RouterOS is the **same**  
everywhere



# Management Tools



# RouterOS Management tools

- CLI (Command Line Interface)

<https://wiki.mikrotik.com/wiki/Manual:Console>

- WebFig,

<https://wiki.mikrotik.com/wiki/Manual:Webfig>

- TikApp,

<https://forum.mikrotik.com/viewtopic.php?t=98407>

- Winbox,

<https://wiki.mikrotik.com/wiki/Manual:Winbox>

The fastest configuration

Quick Set

CAPsMAN

Interfaces

Wireless

Bridge

PPP

Switch

Mesh

IP

MPLS

Routing

System

Queues

Files

Log

Radius

Tools

New Terminal

MetaROUTER

Partition

Make Supout.rif

Manual

New WinBox

Exit

Home AP Dual

Quick Set

CAP

CPE

Home AP Dual

PTP Bridge

WISP AP

2GHz

5GHz

Network Name: MikroTik-279BE1 MikroTik-279BE0

Frequency: auto auto MHz

Band: 2GHz-B/G/N 5GHz-A/N/AC

Country: no\_country\_set

☐ Use Access List (ACL)

WiFi Password:

WPS Accept

Guest Wireless Network

Guest Network:

Wireless Clients

MAC Address	In ACL	Last IP	Uptime	Signal Strength
<div>Signal Strength: <input type="text"/></div>				

Copy To ACL Remove From ACL

Internet

Port: Eth1

Address Acquisition: ☐ Static ☒ Automatic ☐ PPPoE

IP Address: 172.16.1.243 Renew Release

Netmask: 255.255.255.0 (/24)

Gateway: 172.16.1.1

MAC Address: 6C:3B:6B:27:9B:DA

☒ Firewall Router

Local Network

IP Address: 192.168.88.1

Netmask: 255.255.255.0 (/24)

☒ DHCP Server

DHCP Server Range: 192.168.88.10-192.168.88.254

☒ NAT

☐ UPnP

VPN

☐ VPN Access

VPN Address: 6f120665c726.sn.mynetname.net

System

Check For Updates Reset Configuration

Password:

Confirm Password:

OK

Cancel

Apply

# QuickSet



# QuickSet

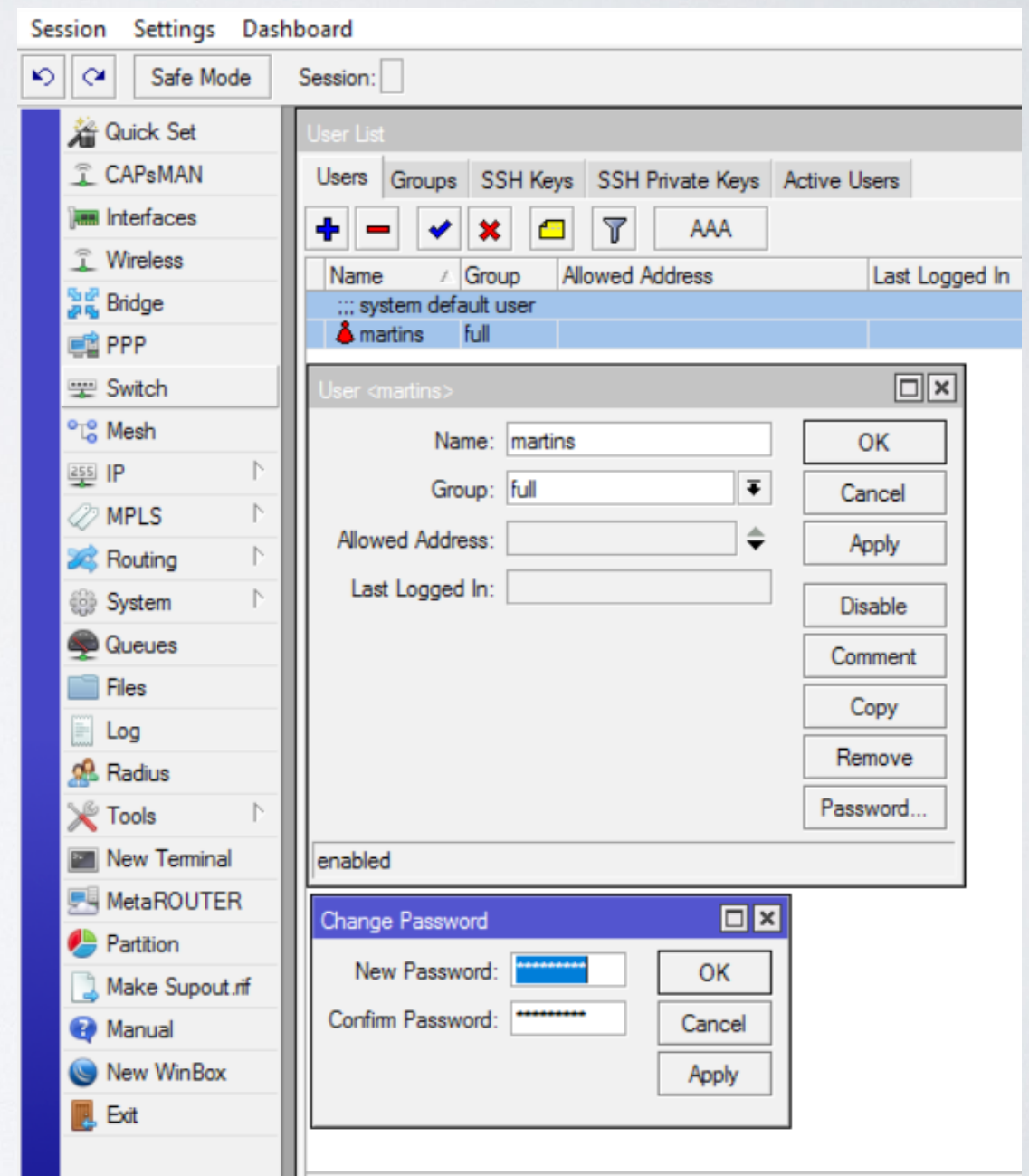
- Easy to use
- Contains the most commonly used features and should be enough for basic usage
- “If you use QuickSet, then use QuickSet!”

Security



# Simple Security

- Specify user password  
/user set admin  
password=\*\*\*
- Use different username  
/user set admin name=serg



# Simple Security

- Specify password for wireless access

```
/interface wireless security-  
profiles set default=  
authentication-types=wpa2-  
psk mode=dynamic-keys  
wpa2-pre-shared-  
key=*****
```

8.88.1 (MikroTik) - WinBox v6.38.5 on hAP ac (mipsbe)

Dashboard

Mode Session:

Wireless Tables

Name	Mode	Authentication...	Unicast Ciphers	Group Ciphers	WPA Pre-Shared ...
* default	dynamic keys	WPA2 PSK	aes ccm	aes ccm	*****

Security Profile <default>

General | RADIUS | EAP | Static Keys

Name:

Mode:

Authentication Types: ☐ WPA PSK ☒ WPA2 PSK  
☐ WPA EAP ☐ WPA2 EAP

Unicast Ciphers: ☒ aes ccm ☐ tkip

Group Ciphers: ☒ aes ccm ☐ tkip

WPA Pre-Shared Key:

WPA2 Pre-Shared Key:

Supplicant Identity:

Group Key Update:

Management Protection:

Management Protection Key:

default

1 item (1 selected)

# Security

- Disable unused interfaces

```
/interface ethernet disable  
ether3,ether5,sfp 1
```

	Name	Type	Actual MTU	L2 M
...	defconf			
R	bridge	Bridge	1500	159
R	ether1	Ethernet	1500	159
RS	ether2-master	Ethernet	1500	159
XS	ether3	Ethernet	1500	159
RS	ether4	Ethernet	1500	159
XS	ether5	Ethernet	1500	159
XS	sfp 1	Ethernet	1500	160
S	wlan1	Wireless (Atheros AR9...	1500	160
S	wlan2	Wireless (Atheros AR9...	1500	160

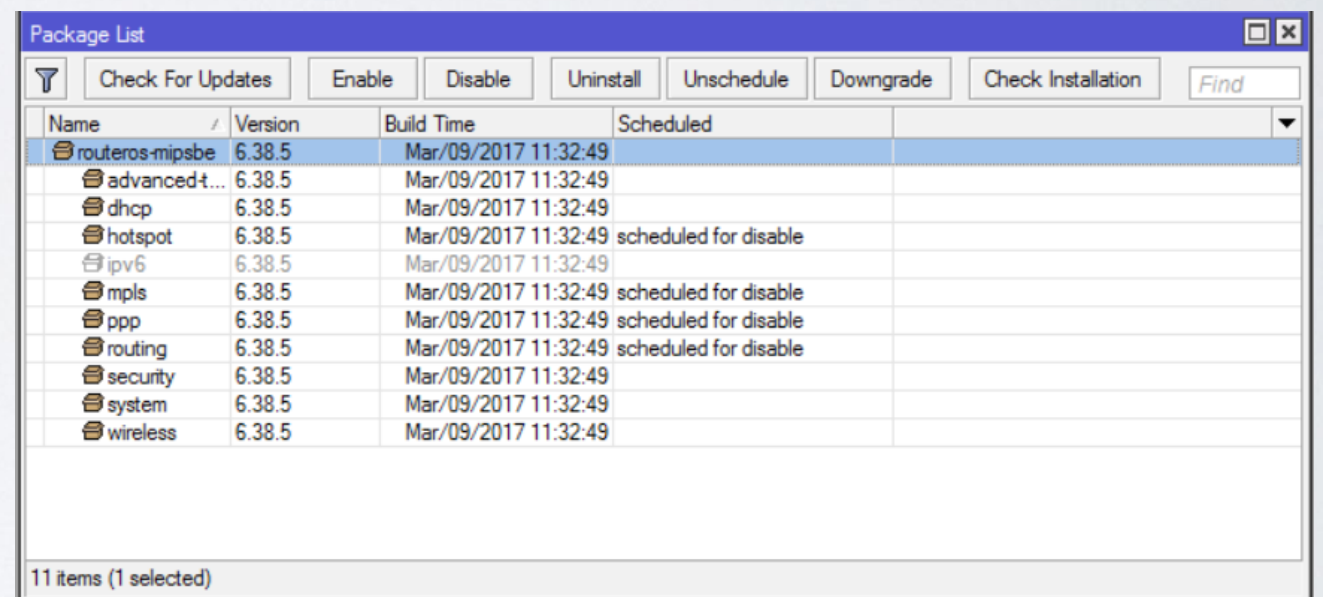
9 items



# Security

- Disable unused packages (mainly IPv6)

/system package disable  
hotspot, ipv6, mpls, ppp,  
routing



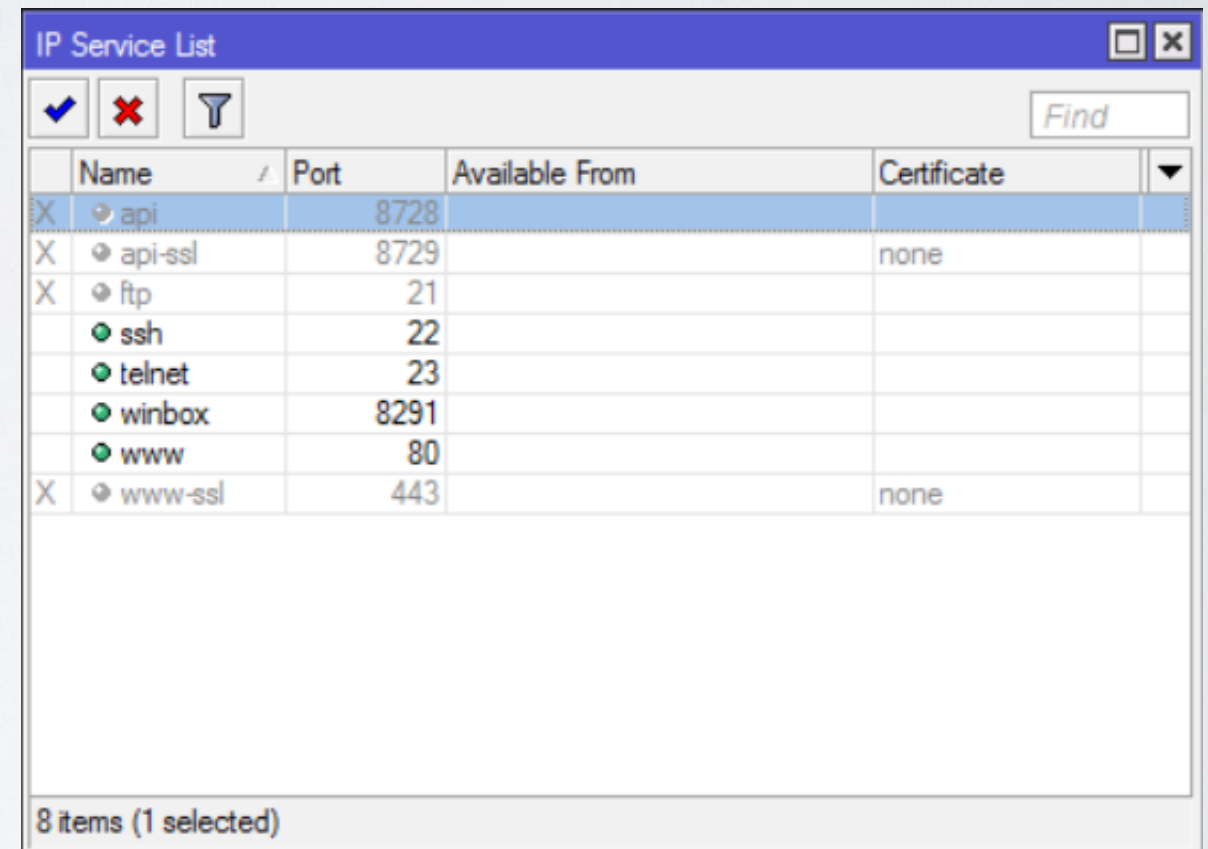
Name	Version	Build Time	Scheduled
routeros-mipsbe	6.38.5	Mar/09/2017 11:32:49	
advancedt...	6.38.5	Mar/09/2017 11:32:49	
dhcp	6.38.5	Mar/09/2017 11:32:49	
hotspot	6.38.5	Mar/09/2017 11:32:49	scheduled for disable
ipv6	6.38.5	Mar/09/2017 11:32:49	scheduled for disable
mpls	6.38.5	Mar/09/2017 11:32:49	scheduled for disable
ppp	6.38.5	Mar/09/2017 11:32:49	scheduled for disable
routing	6.38.5	Mar/09/2017 11:32:49	scheduled for disable
security	6.38.5	Mar/09/2017 11:32:49	
system	6.38.5	Mar/09/2017 11:32:49	
wireless	6.38.5	Mar/09/2017 11:32:49	

11 items (1 selected)

# Security

- Disable IP/Services

/ip service disable api,api-ssl,ftp,www-ssl



The screenshot shows a window titled "IP Service List" with a blue header bar. Below the header, there are three icons: a checkmark, a red X, and a funnel. To the right of these icons is a "Find" text box. The main area of the window contains a table with the following columns: "Name", "Port", "Available From", "Certificate", and a dropdown arrow. The table lists eight services. The first row, "api" on port 8728, is selected and highlighted in blue. The other rows are "api-ssl" (port 8729, certificate "none"), "ftp" (port 21), "ssh" (port 22), "telnet" (port 23), "winbox" (port 8291), "www" (port 80), and "www-ssl" (port 443, certificate "none"). At the bottom of the window, a status bar indicates "8 items (1 selected)".

	Name	Port	Available From	Certificate	
X	api	8728			
X	api-ssl	8729		none	
X	ftp	21			
	ssh	22			
	telnet	23			
	winbox	8291			
	www	80			
X	www-ssl	443		none	

8 items (1 selected)

# Security

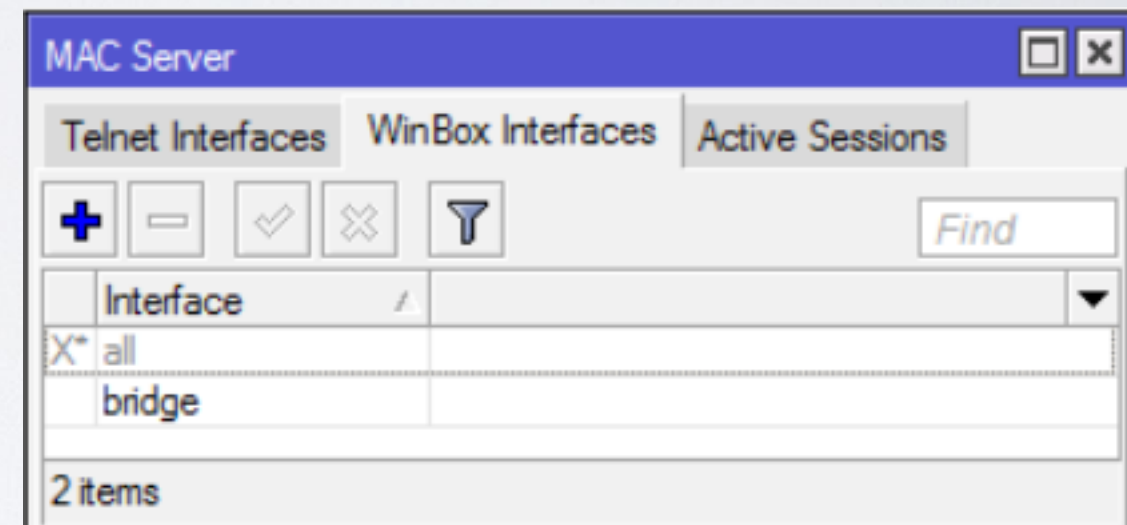
- Adjust MAC access

```
/tool mac-server set [ find  
default=yes ] disabled=yes
```

```
/tool mac-server add  
interface=bridge
```

```
/tool mac-server mac-winbox set  
[ find default=yes ] disabled=yes
```

```
/tool mac-server mac-winbox  
add interface=bridge
```

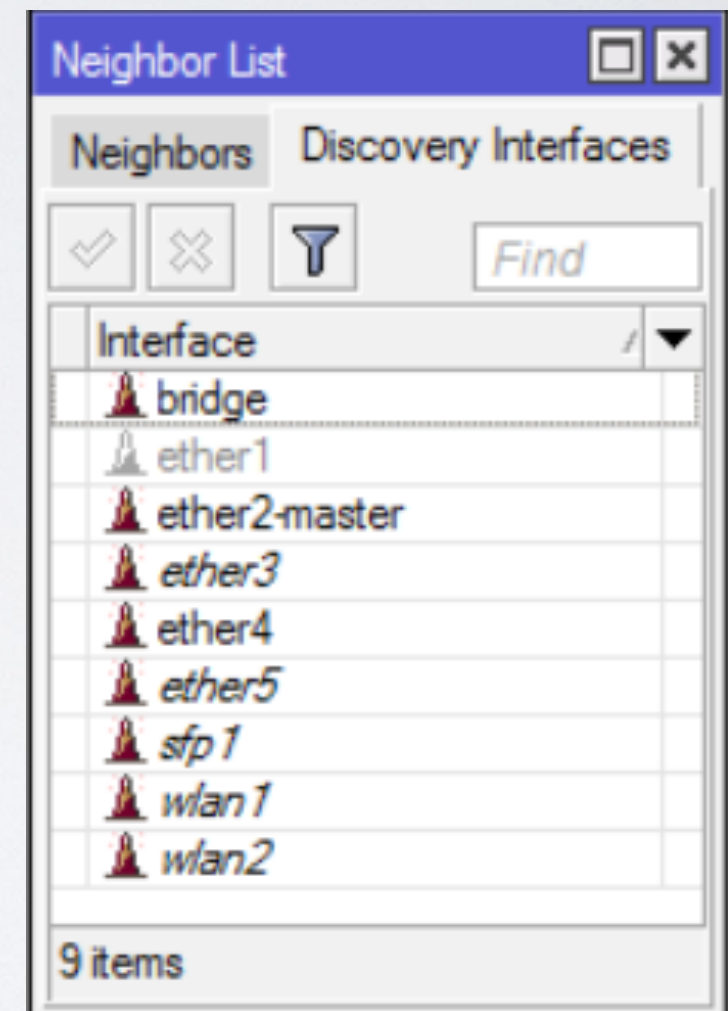




# Security

- Hide device in Neighbor Discovery

```
/ip neighbor discovery set  
ether1 discover=no
```



# Security

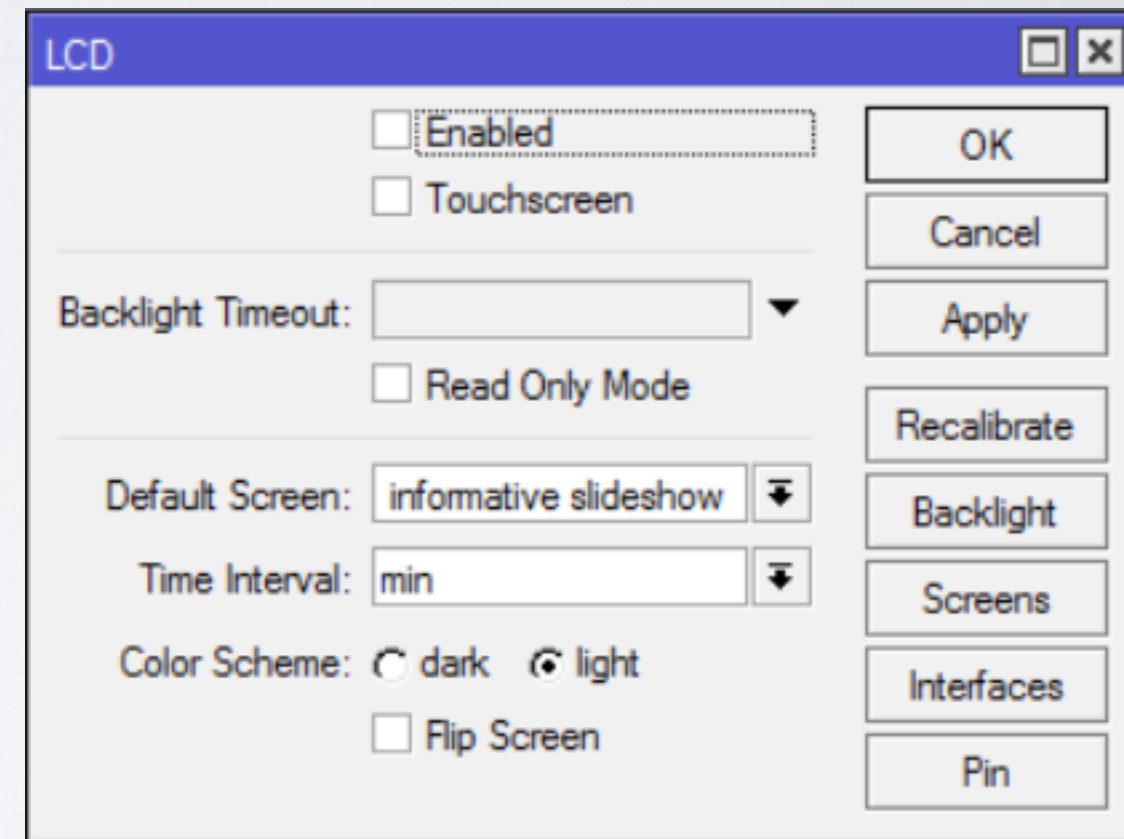
- Disable serial port if not used  
(and if included)

/system console disable [find  
where port=serial0]

- Disable LCD

/lcd set enabled=no

/lcd set touch-screen=disabled



# Security

- Place router in secure location
- Protect reset button,

/system routerboard settings set protected-routerboot=enabled reformat-hold-button=30s

<https://wiki.mikrotik.com/wiki/>

[Manual:RouterBOARD\\_settings#Protected\\_bootloader](#)



# Firewall

# Firewall

- Two most popular approaches
  - Drop untrusted and allow remaining (default accept)
  - Allow trusted and drop remaining (default drop)

```
/ip firewall filter add chain=forward action=accept src-address=192.168.88.2 out-interface=ether1
```

```
/ip firewall filter add chain=forward action=drop src-address=192.168.88.0/24 out-interface=ether1
```

# Firewall

- Secure input (traffic to a router)

```
/ip firewall filter
```

```
add chain=input action=accept protocol=icmp
```

```
add chain=input action=accept connection-  
state=established,related
```

```
add chain=input action=drop in-interface=ether1
```



# Firewall

Firewall

Filter Rules NAT Mangle Raw Service Ports Connections Address Lists Layer7 Protocols

+ - ✓ ✗ [Icon] [Icon] 00 Reset Counters 00 Reset All Counters Find input [Dropdown]

#	Action	Chain	Src. Address	Dst. Address	Proto...	Src. Port	Dst. Port	In. Inter...	Out. Int...	Bytes	Packets
::: defconf: accept ICMP											
1	✓ acc...	input			1 (ic...					0 B	0
::: defconf: accept established,related											
2	✓ acc...	input								159.7 KiB	1 693
::: defconf: drop all from WAN											
3	✗ drop	input						ether1		81.8 KiB	1 090

3 items out of 8

# Firewall

- Secure forward (customers traffic through a router)

/ip firewall filter

add chain=forward action=accept connection-  
state=established,related

add chain=forward action=drop connection-state=invalid

add chain=forward action=drop connection-state=new

connection-nat-state=!dstnat in-interface=etherl

# Firewall

Firewall

Filter Rules NAT Mangle Raw Service Ports Connections Address Lists Layer7 Protocols

+ - ✓ ✗ [Icon] [Icon] 00 Reset Counters 00 Reset All Counters Find forward

#	Action	Chain	Src. Address	Dst. Address	Proto...	Src. Port	Dst. Port	In. Inter...	Out. Int...	Bytes	Packets
::: defconf: accept established, related											
3	✓ acc...	forward								157.3 KB	575
::: defconf: drop invalid											
4	✗ drop	forward								40 B	1
::: defconf: drop all from WAN not DSTNATed											
5	✗ drop	forward						ether1		0 B	0

3 items out of 6

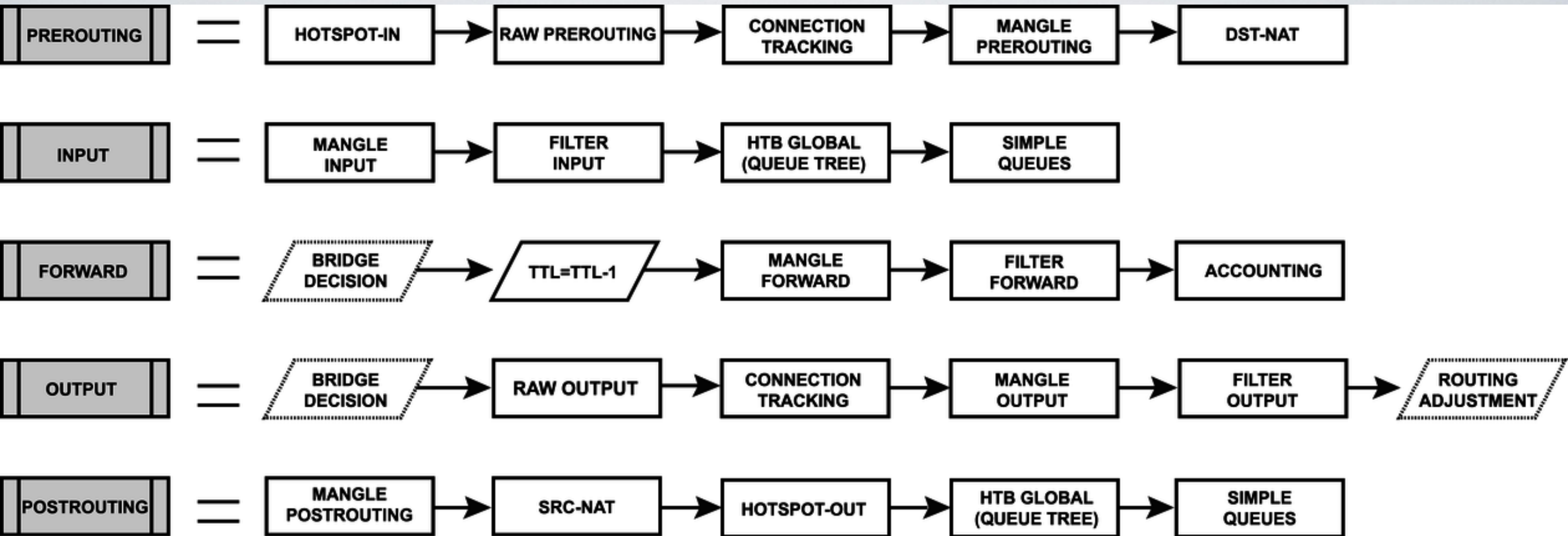


# Firewall

- NAT to outside (if you can, use src-nat instead of masquerade)

```
/ip firewall nat add chain=srcnat out-  
interface=ether1 action=masquerade
```

- [https://wiki.mikrotik.com/wiki/Manual:IP/Firewall/  
NAT#Masquerade](https://wiki.mikrotik.com/wiki/Manual:IP/Firewall/NAT#Masquerade)



# Firewall

[https://wiki.mikrotik.com/wiki/Manual:Packet\\_Flow\\_v6](https://wiki.mikrotik.com/wiki/Manual:Packet_Flow_v6)

# Firewall

- NAT to LAN

```
/ip firewall nat add chain=dstnat in-interface=ether1  
protocol=tcp dst-port=22 action=dst-nat dst-  
address=172.16.1.243 to-address=192.168.88.23
```

- Note: In order to make port forwarding work you have to:  
configure dst-nat  
configure src-nat
- Accept traffic in forward chain (example in previous slides)



# Firewall

The screenshot shows the Mikrotik WinBox Firewall Filter Rules configuration window. The 'Filter Rules' tab is selected. The configuration shows two rules:

#	Action	Chain	Dst. Address	Proto...	Dst. Port	In. Inter...	Out. Int...	To Addresses	Bytes	Packets
0	masquerade	srcnat					ether1		46.1 KB	279
1	dstnat	dstnat	172.16.1.243	6 (tcp)	22	ether1		192.168.88.23	0 B	0

At the bottom, it indicates '2 items'.

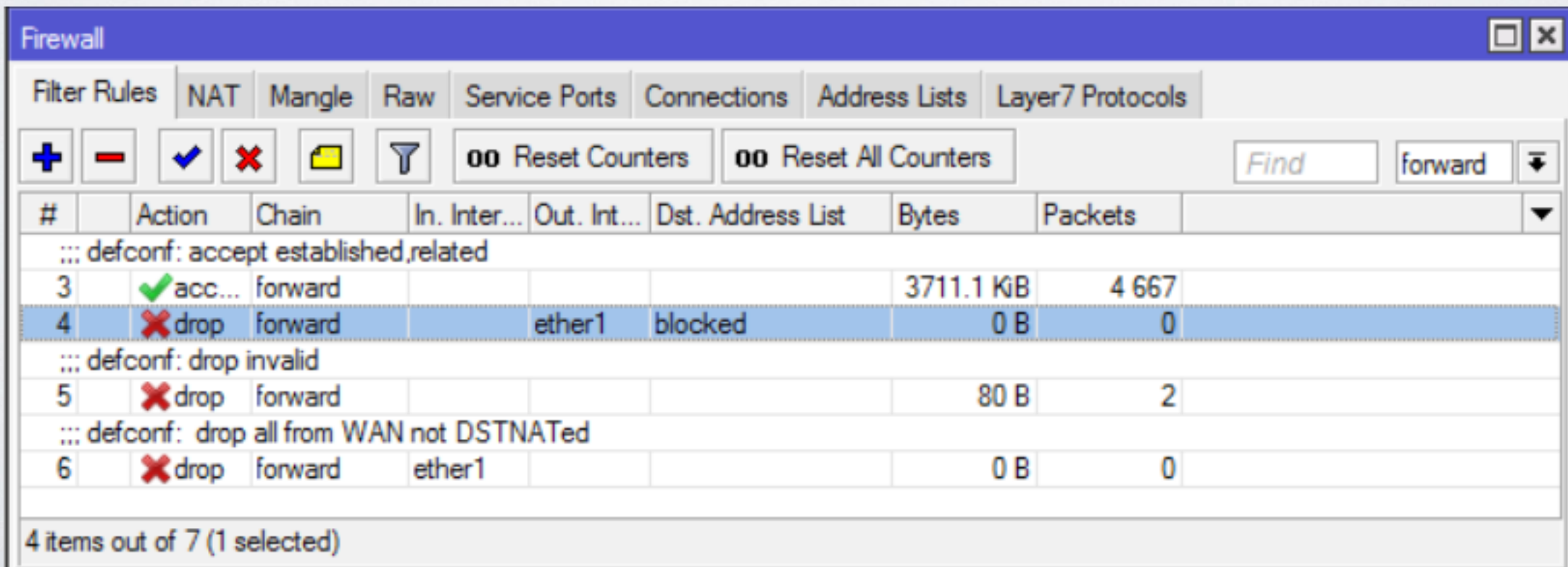
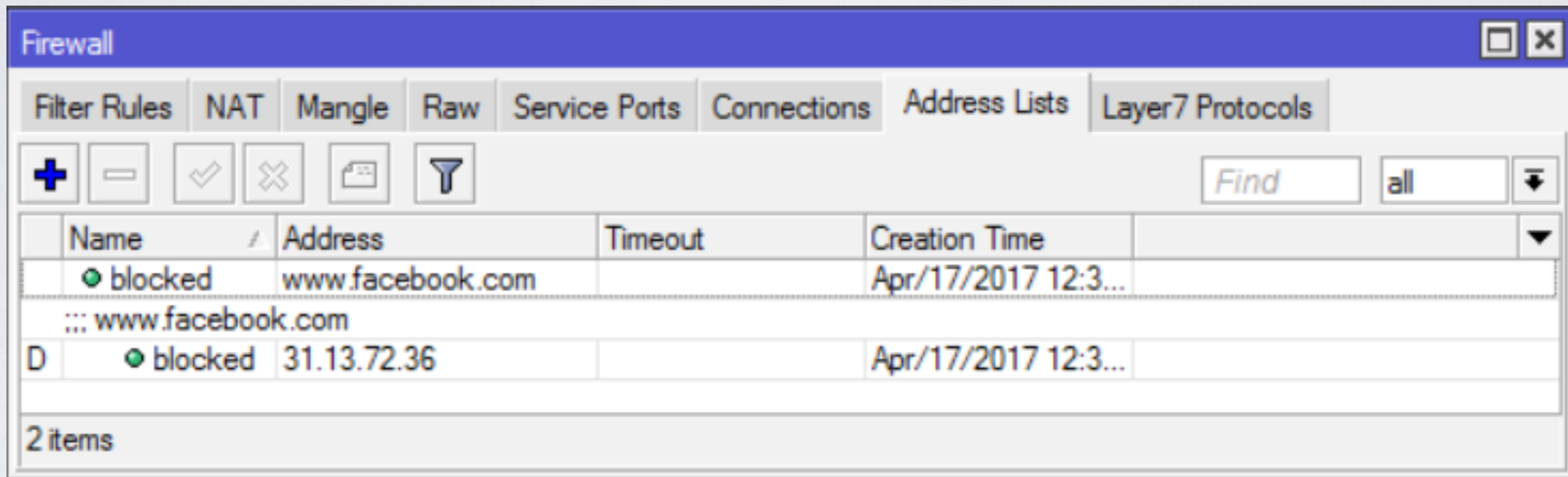
# Firewall

- Block specific traffic

```
/ip firewall address-list add list=blocked  
address=www.facebook.com
```

```
/ip firewall filter add chain=forward action=drop  
dst-address-list=blocked out-interface=ether1
```

# Firewall





# Firewall

- Protect device against attacks if you allow particular access

/ip firewall filter

```
add chain=input protocol=tcp dst-port=23 src-address-list=ssh_blacklist action=drop
```

```
add chain=input protocol=tcp dst-port=23 connection-state=new src-address-list=ssh_stage2  
action=add-src-to-address-list address-list=ssh_blacklist address-list-timeout=10d
```

```
add chain=input protocol=tcp dst-port=23 connection-state=new src-address-list=ssh_stage1  
action=add-src-to-address-list address-list=ssh_stage2 address-list-timeout=1m
```

```
add chain=input protocol=tcp dst-port=23 connection-state=new action=add-src-to-address-  
list address-list=ssh_stage1 address-list-timeout=1m
```

# Firewall

#	Action	Chain	Proto...	Dst. Port	In. Inter...	Connection State	Src. Address List	Address List	Timeout	Bytes	Packets
... defconf: accept ICMP											
0	✓ acc...	input	1 (ic...							616 B	11 0
... defconf: accept established,related											
1	✓ acc...	input				established related				573.1 KB	6 724 2
6	✗ drop	input	6 (tcp)	23			ssh_blacklist			180 B	3 0
7	➡ add...	input	6 (tcp)	23		new	ssh_stage2	ssh_blacklist	10d 00:00:00	60 B	1 0
8	➡ add...	input	6 (tcp)	23		new	ssh_stage1	ssh_stage2	00:01:00	120 B	2 0
9	➡ add...	input	6 (tcp)	23		new		ssh_stage1	00:01:00	180 B	3 0
... defconf: drop all from WAN											
10	✗ drop	input			ether1					68.7 KB	867 2

7 items out of 11

# Bandwidth Control



# FastTrack

- Remember this rule?

```
/ip firewall filter
```

```
add chain=forward action=accept connection-  
state=established,related
```

- Add FastTrack rule before previous one

```
/ip firewall filter
```

```
add chain=forward action=fasttrack-connection  
connection-state=established,related
```

# FastTrack

Firewall

Filter Rules

NAT

Mangle

Raw

Service Ports

Connections

Address Lists

Layer7 Protocols

+

-

✓

✗

📁

🔍

00 Reset Counters

00 Reset All Counters

Find

forward

⌵

#	Action	Chain	Proto...	Dst. Port	In. Inter...	Connection State	Src. Address List	Address List	Timeout	Bytes	Packets	⌵
... special dummy rule to show fasttrack counters												
0	D	pas...	forward							1570 B	3	
... defconf: accept established,related												
3	▶▶	fastt...	forward			established related				675 B	6	
... defconf: accept established,related												
4	✓	acc...	forward			established related				675 B	6	
... defconf: drop invalid												
5	✗	drop	forward			invalid				0 B	0	
... defconf: drop all from WAN not DSTNATED												
6	✗	drop	forward		ether1	new				0 B	0	

⬅

➡

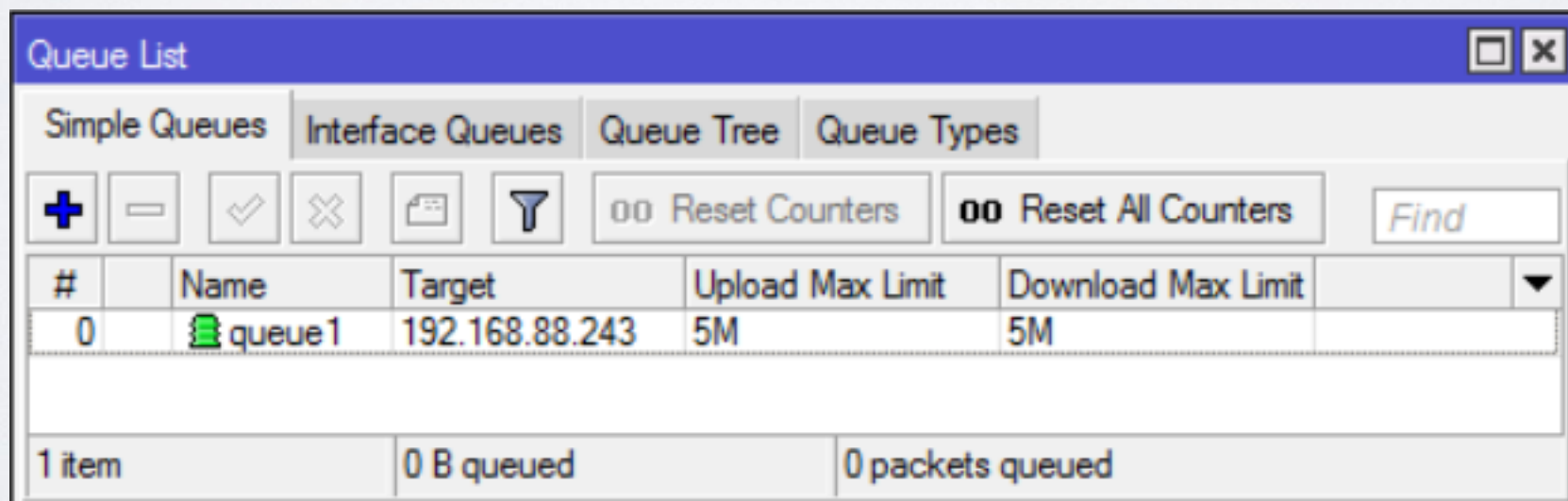
5 items out of 8 (1 selected)

# Queues

- Add queues to limit traffic for specific resources

```
/queue simple add name=private
```

target=192.168.88.243 max-limit=5M/5M





# Queues

- Add queues to limit traffic equally (PCQ)  
/queue simple add target-addresses=192.168.88.0/24 queue=pcq-upload-default/  
pcq-download-default

#	Name	Target	Upload Max Limit	Download Max Limit	Upload Queue Type	Download Queue ...
0	queue1	192.168.88.0/24	unlimited	unlimited	pcq-upload-default	pcq-download-def...

1 item (1 selected)    0 B queued    0 packets queued

- Few advices about queues  
[https://wiki.mikrotik.com/wiki/  
Tips\\_and\\_Tricks\\_for\\_Beginners\\_and\\_Experienced\\_Users\\_of\\_RouterOS#Queues](https://wiki.mikrotik.com/wiki/Tips_and_Tricks_for_Beginners_and_Experienced_Users_of_RouterOS#Queues)

# Debugging tools

# Logs

- Use logging for firewall  
/ip firewall filter set [find where src-address-list=ssh\_blacklist]  
log=yes log-prefix=BLACKLISTED:
- Use logging for debug topics  
/system logging add topics=l2pt,debug action=memory
- Logging to disk or remote server  
/system logging action set disk disk-file-name=l2tp\_logs disk-file-count=5 disk-lines-per-file=1000  
/system logging action set remote remote=192.168.88.3



# Logs

[illegible]

# Debugging Tools

- Torch
- Analyse processed traffic
- [https://wiki.mikrotik.com/wiki/Manual:Troubleshooting\\_tools#Torch\\_.28.2Ftool\\_torch.29](https://wiki.mikrotik.com/wiki/Manual:Troubleshooting_tools#Torch_.28.2Ftool_torch.29)



# Debugging Tools

- Torch
- Analyse processed traffic
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# Debugging Tools

**Torch**

**- Basic -**  
Interface:   
Entry Timeout:  s

**- Collect -**  
☒ Src. Address      ☐ Src. Address6  
☒ Dst. Address      ☐ Dst. Address6  
☐ MAC Protocol      ☒ Port  
☒ Protocol      ☐ VLAN Id  
☐ DSCP

**- Filters -**  
Src. Address:   
Dst. Address:   
Src. Address6:   
Dst. Address6:   
MAC Protocol:   
Protocol:   
Port:   
VLAN Id:   
DSCP:

**Start**  
**Stop**  
**Close**  
**New Window**

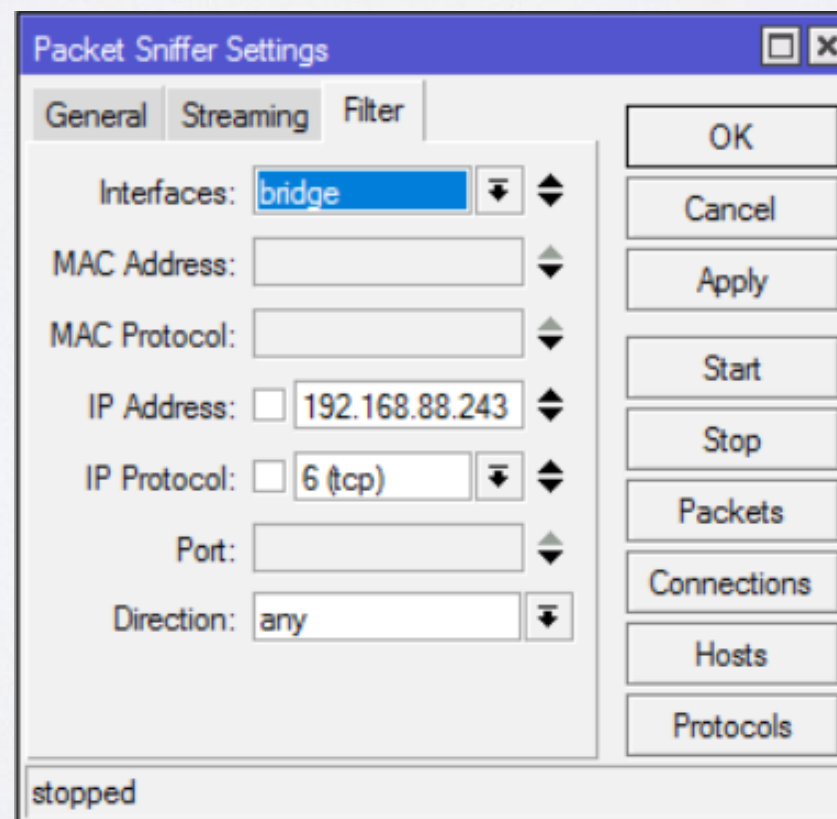
Et...	Prot...	Src.	Dst.	VLAN Id	DSCP	Tx Rate	Rx Rate	Tx Pack...	Rx Pack...
800 (ip)	6 (tcp)	172.16.1.243:55392	172.16.1.1:8291 (winbox)			156.3 k...	4.9 kbps	14	7
800 (ip)	17 (...)	172.16.1.251:20148	85.234.190.33:17943			34.3 kbps	2.0 Mbps	68	178
800 (ip)	17 (...)	172.16.1.251:137 (netbios...)	172.16.1.255:137 (netbios...)			0 bps	0 bps	0	0
800 (ip)	17 (...)	172.16.1.251:20148	78.84.230.93:59480			0 bps	11.8 kbps	0	1
800 (ip)	17 (...)	255.255.255.255:5246	172.16.1.1:57768			0 bps	0 bps	0	0
800 (ip)	17 (...)	255.255.255.255:5678 (di...)	172.16.1.1:55572			0 bps	0 bps	0	0
800 (ip)	17 (...)	172.16.1.251:49541	239.255.255.250:1900			0 bps	0 bps	0	0
800 (ip)	17 (...)	172.16.1.251:49541	172.16.1.1:1900			0 bps	0 bps	0	0

8 items      Total Tx: 190.6 kbps      Total Rx: 2.1 Mbps      Total Tx Packet: 82      Total Rx Packet: 186

# Debugging Tools

- Sniffer
- Analyse processed packets  
[https://wiki.mikrotik.com/wiki/](https://wiki.mikrotik.com/wiki/Manual:Troubleshooting_tools#Packet_Sniffer_.28.2Ftool_sniffer.29)

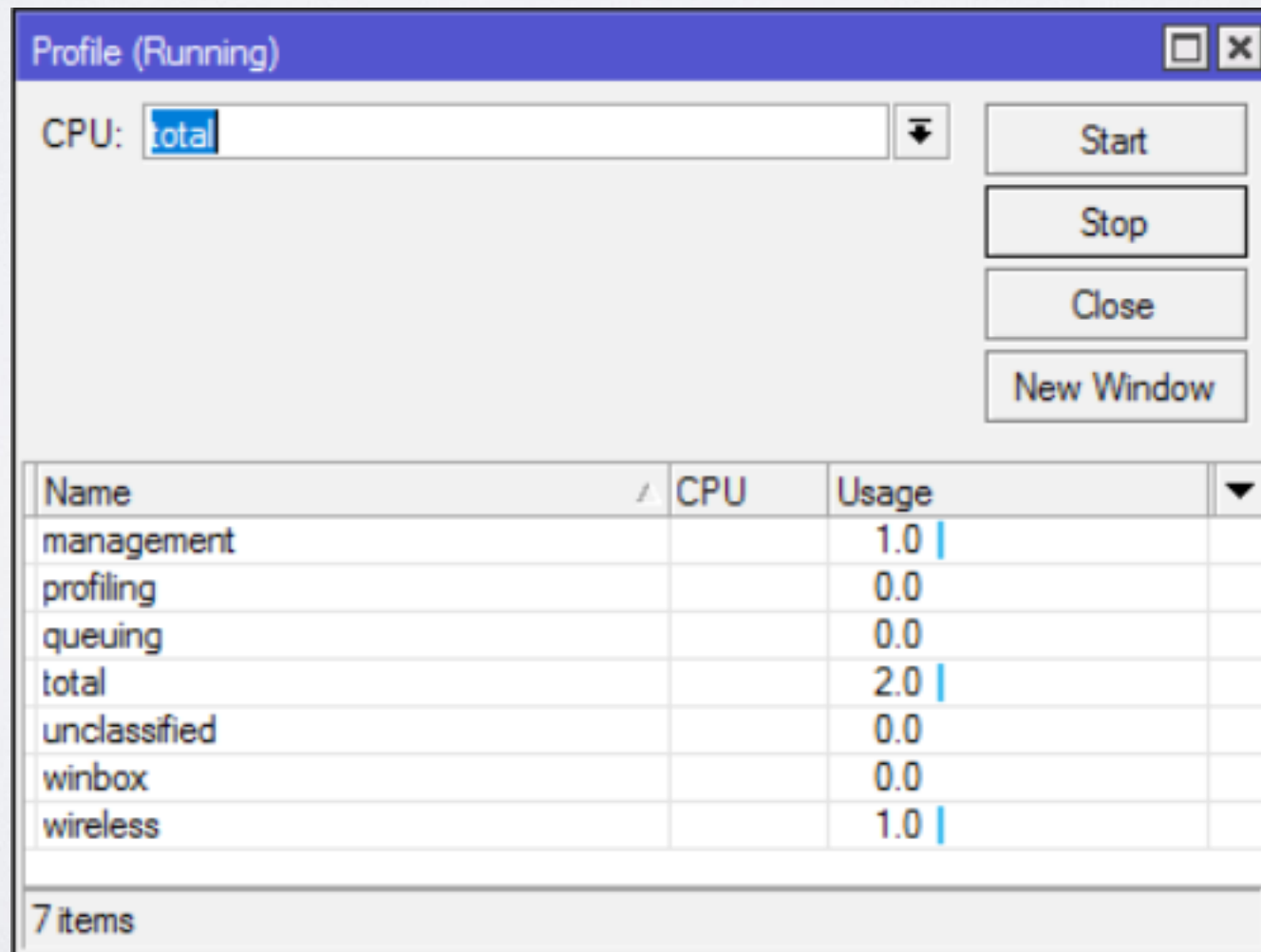
[Manual:Troubleshooting\\_tools#Packet\\_Sniffer\\_.28.2Ftool\\_sniffer.29](https://wiki.mikrotik.com/wiki/Manual:Troubleshooting_tools#Packet_Sniffer_.28.2Ftool_sniffer.29)



# Debugging Tools

- Profiler
- Find out current CPU usage

<https://wiki.mikrotik.com/wiki/Manual:Tools/Profiler>



The screenshot shows the 'Profile (Running)' window. At the top, there is a dropdown menu for 'CPU:' with 'total' selected. To the right of this are four buttons: 'Start', 'Stop', 'Close', and 'New Window'. Below these is a table with three columns: 'Name', 'CPU', and 'Usage'. The table lists several components with their respective CPU usage values. A status bar at the bottom indicates '7 items'.

Name	CPU	Usage
management		1.0
profiling		0.0
queuing		0.0
total		2.0
unclassified		0.0
winbox		0.0
wireless		1.0

7 items



# Debugging Tools

- Graphing
- Find out information about Interfaces/Queues/  
Resources per interval:  
[https://wiki.mikrotik.com/wiki/Manual:Tools/  
Graphing](https://wiki.mikrotik.com/wiki/Manual:Tools/Graphing)

# Debugging Tools

- The Dude
- Powerful network monitor tool:  
[https://wiki.mikrotik.com/wiki/Manual:The\\_Dude](https://wiki.mikrotik.com/wiki/Manual:The_Dude)

Keep everything up-to-date



# Upgrade Device

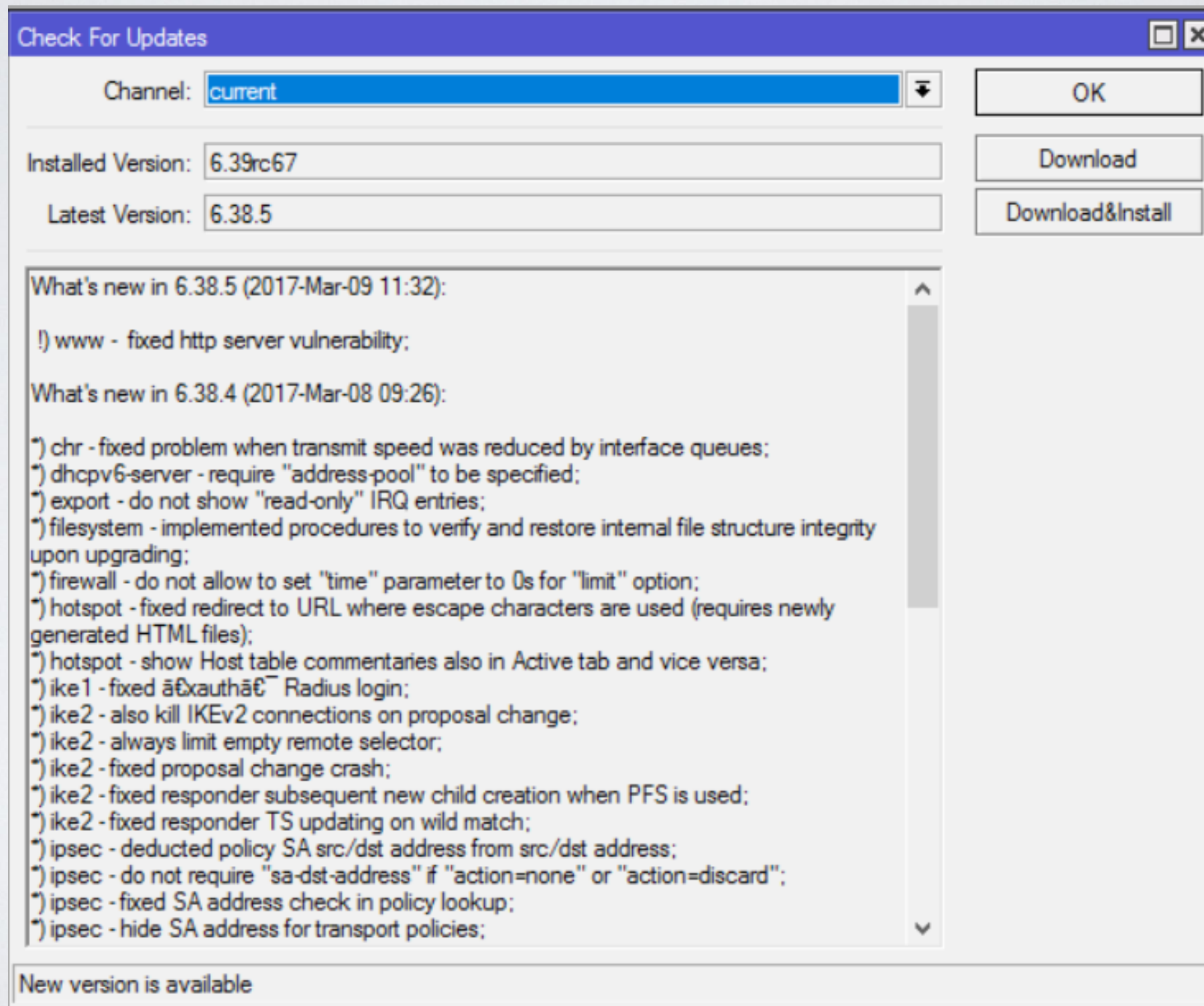
- Current

Latest full release (tested on many different scenarios for a long time) with all fully implemented features

- Bugfix

Latest full release (tested on many different scenarios for a long time and admitted as trustworthy) with all safe fixes

# Upgrade Device



When software stops working?



# Troubleshoot issue

- Backup RouterBOOT
  - 1) Power device off, press and hold reset button
  - 2) Power device on and after 1-2 seconds release button
- Netinstall
  - 1) Test Netinstall  
<https://wiki.mikrotik.com/wiki/Manual:Netinstall>
  - 2) Try to re-install any other router
- Reset device
- <https://wiki.mikrotik.com/wiki/Manual:Reset>

# Troubleshoot issue

- Serial port
  - 1) Shows all available information (also booting)
  - 2) Will work if problem is related to Layer2/Layer3 connectivity and/or interfaces themselves
- Exchange device
- Choose more powerful device (or multiple devices)

I can not figure it out by myself



# Configuration issue

- Consultants/Distributors:

<https://mikrotik.com/consultants>

<https://mikrotik.com/buy>

- Ask for help in forum:

<https://forum.mikrotik.com/>

- Look for an answer in manual

[https://wiki.mikrotik.com/wiki/Main\\_Page](https://wiki.mikrotik.com/wiki/Main_Page)

# Hardware Troubleshooting

# Hardware Troubleshooting

- Replace involved accessories
  - Power adapter
    - PoE
    - Cables
    - Interfaces (SFP modules, wireless cards, etc.)
    - Power source



# MikroTik Support

# Software Issues

- Configuration is not working properly  
Logs and supout file;  
[https://wiki.mikrotik.com/wiki/Manual:Support\\_Output\\_File](https://wiki.mikrotik.com/wiki/Manual:Support_Output_File)
- Out of memory
  - 1) Upgrade device (mandatory)
  - 2) Reboot device and generate supout file (normal situation)
  - 3) When RAM is almost full generate another supout file (problematic situation)

# Software Issues

- Device freezes
  - 1) Upgrade device (mandatory)
  - 2) Connect serial console and monitor device
  - 3) Generate supout file (problematic situation)
  - 4) Copy serial output to text file
- Any other kind of issue (for example reboot)
  - 1) Upgrade device (mandatory)
  - 2) Reproduce problem or wait for it to appear
  - 3) Generate supout file (problematic situation)



# Support

- Briefly explain your problem
- Send all files (mentioned in previous slides depending on problem)
- Make notes and document results (even if problem persists)
- Make new files after configuration changes
- Reply within same ticket and provide new information



MikroTik

The image features the MikroTik logo, which consists of the word "Mikro" in a stylized, italicized sans-serif font, followed by "Tik" in a bold, italicized sans-serif font. Above the "i" in "Mikro" are three curved lines. The entire logo is rendered in a dark gray color and is reflected on a light gray surface below it.